

Jira Cloud

Introduction

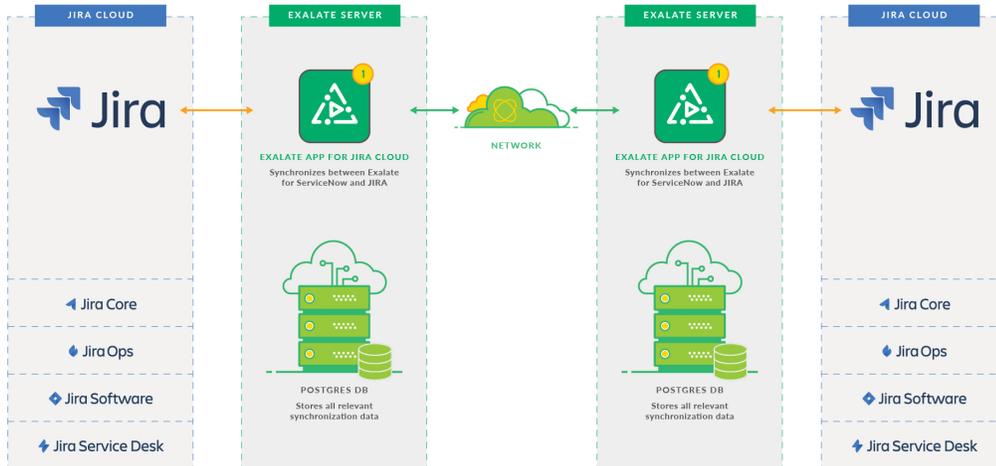
You can synchronize Jira Cloud issues with other work management systems, supported by Exalate.

For example, you can sync your JIRA Cloud and JIRA Server, even if the JIRA server is in a private network and you cannot access it from the outside.

You can also sync local projects within the same Jira Instance. For more details check out the typical [use cases](#).

Take a look at the example integrations below:

- **Jira Cloud to Jira Cloud Synchronization**



Configuring Exalate for Jira Cloud

To configure Exalate for Jira Cloud:

1. [Install Exalate](#).
2. [Set up a connection](#).
3. [Synchronize issues](#).

1. Install Exalate.

Install the add-on from [the marketplace](#) and accept the registration form.

1. Log into your Jira instance as an admin.
2. Click the admin drop-down and choose Add-ons.
3. Locate **Exalate Issue Sync for Jira 2 Jira & more**
4. Click **Download** to install your app and start a Free trial.
5. You're all set!

Check [Licensing and pricing](#) for more details.

2. Set up a connection.

Exalate syncs your data through connections between two instances, or locally on the same instance. You can establish a public, private, or local [connection](#).

In Exalate for Jira Cloud, there are three configuration types of connections:

- **Basic**—a connection can be established for a limited set of issue fields. Recommended for use cases of basic complexity.
- **Visual**—a connection between instances is established using a single visual interface. Requires admin access to both instances. Recommended for use cases of basic to intermediate complexity.

- **Script**—each side of the connection is set up separately with groovy-based script sync rules. Recommended for more complex and advanced use cases.

Initiate connection ✕

Destination instance URL

 ✓ I don't have a URL

Choose the configuration type

Basic

- Automatic configuration of basic fields
- Sync rules cannot be edited
- Recommended for use cases of basic complexity

Visual

- Low-code, visual interface
- Recommended for use cases of basic to intermediate complexity

Script

- Groovy-based scripting
- Recommended for use cases of basic to advanced complexity

Next

Depending on the license plan different configuration types are available. Check [Pricing and licensing](#) for more details.

Basic connections

Check out how to set up a Basic connection in [Set up a Basic connection in Exalate for Jira Cloud](#).

Visual connections

Check out how to set up a Visual connection in [Set up a Visual connection in Exalate for Jira Cloud](#).

Script connections

Check out how to set up a Script connection in [Set up a Script connection in Exalate for Jira Cloud](#).

3. Synchronize issues.

You can synchronize issues manually or automatically.

Check out how to [start the synchronization](#).



Configure the synchronization behavior of your use case with the help of [Jira Cloud configuration guides](#).