

How to sync Organizations field on Jira Service Desk

JIRA ON-PREMISE

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This article shows how to synchronize an Organizations field in Jira Service Desk.



The example below works in Exalate for Jira Server 8 starting from version 4.7.3 and in Exalate for Jira Cloud.

The **Organizations** field is a Jira Service Desk field, it's a single select drop-down list. Check the [Jira Service Desk documentation](#) for more details.

Source side

Outgoing sync

```
replica.customFields."Organizations" = issue.customFields."Organizations"
```

Destination side

Incoming sync

To set the received Organizations field value on your side use this code:

```
issue.customFields.Organizations = replica.customFields.Organizations
```

To set the value in your local Organizations field manually use this code:

```
issue.customFields.Organizations.value = "Organization Name"
```

To set multiple values in your local Organizations field manually use this code:

```
issue.customFields.Organizations.value = ["Organization Name1", "Organization Name2"]
```