

Jira Cloud: Syncing Organizations field in Jira Service Desk

JIRA SERVER

JIRA CLOUD

This article shows how to synchronize an Organizations field in Jira Service Desk.



The example below works in Exalate for Jira Server 8 starting from version 4.7.3 and in Exalate for Jira Cloud.

The **Organizations** field is a Jira Service Desk field, it's a single select drop-down list. Check the [Jira Service Desk documentation](#) for more details.

Source side

Outgoing sync

```
replica.customFields."Organizations" = issue.customFields."Organizations"
```

Destination side

Incoming sync

To set the received Organizations field value on your side use this code:

```
issue.customFields.Organizations = replica.customFields.Organizations
```

To set the value in your local Organizations field manually use this code:

```
issue.customFields.Organizations.value = "Organization Name"
```

To set multiple values in your local Organizations field manually use this code:

```
issue.customFields.Organizations.value = ["Organization Name1", "Organization Name2"]
```

Have more questions? [Ask the community](#)

[Back to Syncing Service Desk fields in Jira Cloud](#)