

Exalate Menu Panel

This page describes the Exalate administration menu. The administration panel provides access to the main Exalate functionality and its configuration.



After installing Exalate for Zendesk, Azure DevOps, GitHub, ServiceNow, and HP QC/ALM for the first time, only the License Details tab is accessible.

Getting Started

A short step-by-step guide on how to configure your first synchronization.

General Settings

Basic app settings, which depend on the platform. [More details.](#)

Connections

A list of available connections between instances. If you don't have any connections yet, you can configure it under this tab. [More details.](#)

Exalate Notifications

You can add users to receive email notifications every time Exalate raises a synchronization error.

Entity Sync Status

Under this tab, you can check the issue sync status and start issue synchronization. [More details.](#)

Errors

Shows a list of errors when the synchronization is blocked. You can manage errors and find the error details. [More details.](#)

Bulk Connect

Under this tab, you can connect existing issues between instances with a simple mapping file. [More details.](#)

Triggers

Here you can configure automatic synchronization with scripts. [More details.](#)

Sync Queue

This utility helps to monitor the synchronization progress. [More details.](#)

License Details

Find information about the Exalate instance and (or) the Network license here. [More details.](#)

Clean-up Tools

This helps stop issue sync and remove sync information. Usually used to resolve unhandled synchronization problems. [More details.](#)