

# System requirements to install Exalate app for ServiceNow

## Supported Operating system and version

- [docker compatible OS](#)

## Virtualization support

Exalate for ServiceNow is a tomcat application and can run on any virtual machine (VMware, VirtualBox, ...)

## Network interface speed requirements

- requests toward Exalate for Jira should complete in under 120 seconds
- requests toward HP QC (HP ALM) should complete in under 120 seconds

## Memory requirements(RAM)

At least 4GB of memory

## CPU

A dual-core CPU, sufficient for syncing ~ 200 transactions per hour.

## Storage Requirements(disk Size)

Depends on the amount of synchronization you will be performing (especially attachment size, if attachments would be synchronized).

The minimal required Disk Space = (The application itself weights 69MB) + Java install (~200Mb) + Postgres Install (~200MB) + application data size.

One synced issue (with default sync rules) takes a couple of KBytes.

The average disk space used: 762MB (application install+java+configuration) + 264MB (database) + 98MB (data)

## Virus protection exclusions

Not tested with any. If you encounter any particular problems we will help you with resolving them.

Do you still have questions? [Submit a request](#).